



# OAK HAVEN

## Oak Haven Apartment Homes

19445 David Memorial Dr.  
Shenandoah, TX 77385

### Phone Numbers

Office ..... (281)363.4941  
Fax ..... (281)298.0550  
Maint. Emergency ..... (281)363.4941  
Option 5

### Office Hours

Monday-Friday..... 8:30 AM - 5:30 PM  
Saturday..... 10:00 AM - 5:00 PM  
Sunday..... Closed

### Oak Haven Team

Amy Pollak ..... Property Manager  
Johanna Bonilla ..... Leasing Specialist  
Rachel Byrd ..... Leasing Specialist  
John Mentz ..... Maintenance



### Paint Class on the Patio

New, New, New!

We are delight to announce our new class starting on *Wednesday, May 13th, at 1:00 P.M.* on the patio (weather permitted). Thanks, "VJ" and volunteers, for sharing your talents and time!

## May 2020

### IT'S FIESTA TIME!

Come celebrate Cinco de Mayo with us in the clubhouse Tuesday, May 5th, 2020 at 12:00 P.M. as we will be serving nachos and refreshments. Hope to see everyone there!



### Mother's Day Luncheon

We are so grateful for our moms and invite you to join us for a special Mother's Day Luncheon on Friday, May 8th, at 12:00 P.M. in the clubhouse. This event is for mothers of Oak Haven only. *Please RSVP*





**Happy Birthday Residents**

- Ruth H. .... 5.4
- Patsy W. .... 5.13
- Linda P. .... 5.15
- Dorothy M. .... 5.20
- Thelma W. .... 5.20
- Bobby F. .... 5.26
- Carolyn B. .... 5.30
- Margarette H. .... 5.31



**Water Aerobics Are Back!**

Join us for water aerobics every Monday, Wednesday, & Friday at 6:00 P.M. (Weather Permitting). Hope to see you there!



**After-hours Maintenance Number Changed!**

The maintenance telephone number for after-hours emergencies has changed to 281.363.4941 *option 5* to leave a message. Please provide your name, unit number, telephone number, and the nature of your emergency.

| Sunday            | Monday   | Tuesday   |
|-------------------|--|---|
|                   |  |   |
| <b>3</b>          | <b>4</b>   | <b>5</b>  |
| 11:00 A.M. Church | 2:00 P.M. Men & Women Bible Study<br>6:00 P.M. Water Aerobics Class (Weather Permitting) | <b>Last Day to Pay Rent</b><br>9:00 A.M. Chair Exercises<br><b>12:00 P.M. Cinco De Mayo Celebration</b> |
| <b>10</b>         | <b>11</b>  | <b>12</b>   |
|                   | 2:00 P.M. Men & Women Bible Study<br>6:00 P.M. Water Aerobics Class (Weather Permitting) | 9:00 A.M. Chair Exercises<br>1:00 P.M. Bingo<br><br>4:30 P.M. Dinner Night Out Mi Rancho                |
| <b>17</b>         | <b>18</b>  | <b>19</b>   |
| 11:00 A.M. Church | 2:00 P.M. Men & Women Bible Study<br>6:00 P.M. Water Aerobics Class (Weather Permitting) | <b>Pest Control</b><br>9:00 A.M. Chair Exercises<br>1:00 P.M. Bingo                                     |
| <b>24/31</b>      | <b>25</b>  | <b>26</b>   |
| 11:00 A.M. Church | 2:00 P.M. Men & Women Bible Study<br>6:00 P.M. Water Aerobics Class (Weather Permitting) | <b>Pest Control</b><br>9:00 A.M. Chair Exercises<br>1:00 P.M. Bingo                                     |

| Wednesday  | Thursday  | Friday                                | Saturday                                  |
|--|---|---------------------------------------|---|
|  |   | Rent Is Due 1                         | 2   |
| 6<br>1:00 P.M. Oak Haven Quilters<br>6:00 P.M. Water Aerobics<br>(Weather Permitting)                                    | 7<br>9:00 A.M. Chair Exercises<br>1:00 P.M. Bingo                               | 8<br>12:00 P.M. Mother's Day Luncheon | 9<br>9:30 A.M. Breakfast in the Clubhouse |
| 13<br>1:00 P.M. Paint Class<br>6:00 P.M. Water Aerobics<br>(Weather Permitting)  | 14<br>9:00 A.M. Chair Exercises<br>1:00 P.M. Bingo                              | 15                                    | 16  |
| 20<br>9:30 A.M. Breakfast at Denny's<br>1:00 P.M. Oak Haven Quilters<br>6:00 P.M. Water Aerobics<br>(Weather Permitting) | 21<br>9:00 A.M. Chair Exercises<br>1:00 P.M. Bingo<br>3:15 P.M. Birthday Party! | 22                                    | 23  |
| 27<br>6:00 P.M. Water Aerobics<br>(Weather Permitting)   | 28<br>9:00 A.M. Chair Exercises<br>1:00 P.M. Bingo                              | 29                                    | 30<br>12:00 P.M. Resident Potluck         |

# May 2020

## **Maintenance Reminders:**

As we move into warmer weather, Oak Haven would like to send out a friendly reminder regarding service requests. As a courtesy, we do accept service requests by phone (281.363.4941), but it is always best to turn in your requests in writing (oakleasing@havencommunities.com). This helps to eliminate any confusion or misunderstanding, requests will be responded to within 2 business days.

### **Examples of Non—Emergency Maintenance Calls:**

- . Light Bulbs
- . Dishwashers
- \* Garbage Disposal
- \* Water Heater Temperature
- \* See your resident handbook for complete list.

### **Examples of Emergency Maintenance Calls:**

- . Fire
- . A/C (if over 85 degrees)
- . Broken Windows/Doors
- . Locked out of unit or door not locking properly
- \* Flood
- \* Electrical
- \* Smoke Detectors

Please remember we are not able to complete requests for A/C or Electrical issues from 5:30 pm to 8:30 am or in inclement weather for the safety of our team.

If your power is out, please contact the energy company first to verify that this is not an area wide problem.

Customer Service is very important to us, please leave a voicemail or email detailing your service needs and we will contact you to ensure the maintenance request has been understood, and handle it accordingly.

## **Resident Spotlight: Sonny and Nancy**



This month's spotlight is on: Sonny and Nancy, who were both born and raised in Houston, Texas. While attending the same high school they began dating. Sonny worked for Transco Energy for 34 years while Nancy worked as a banker for 20 years and then for Lennar Apartments for 17 years. They both love the Texans and Astros! They both are involved with their daughter, grandchildren, and great grandchildren. Nancy loves painting purses and clothing and has enjoyed being a member of the OES for the last 6 years. Sonny was involved with his company's softball team where he was a pitcher for many years and has been heavily involved with the Masonic Lodge. Sonny is also very involved with the Christ Way Bible church here on property. Sonny and Nancy lived in a Winnebago for 6 years and have resided in The Woodlands for nearly 30 years.